Website Accessibility Statement

We want everyone who visits our website to be able to access the full range of services available, regardless of their skill or technology.

The current version of this website was launched sometime ago, but some individual elements of it may not have been updated since then.

How accessible the site is

We know some parts of this website aren't fully accessible. We have an action plan and are working to put this right.

What to do if you have problems or queries

If you have any accessibility problems or feedback, please email us clerk@nortonparish.com.

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond, please contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Norton Parish Council is committed to making its website accessible, in accordance with The Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Under the Equality Act 2010 we must ensure we do not unlawfully discriminate in our service delivery and make reasonable adjustments for people with disabilities where necessary. We are constantly working to improve the accessibility and usability of our site.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non compliance with the accessibility regulations

- **headings:** some headings don't cascade inside some features on some web pages failing success criterion 1.3.1
- **headings:** empty headings failing success criterion 2.4.6
- **forms:** some have blank labels or titles, failing success criterion 4.1.2
- **form field labels:** some are not unique or are not enclosed in a fieldset with a legend to make them unique, and fail success criterion 2.4.6

- **frames and iframes:** some do not have a title attribute, failing success criterion 2.4.1
- **images:** some alt text is the same as the image's file name, failing success criteria 1.1.1 and 1.2.1
- **images:** alt text should not contain placeholders like 'picture' or 'spacer' failing success criterion 1.1.1
- **document titles:** some documents have no title failing success criterion 2.4.2
- **page language:** this is not declared, failing success criterion 3.1.1
- **images in documents:** some images / figures do not have an alt tag, failing success criterion 1.1.1
- **tables:** that have two or more logical levels of row or column headers, markup to associate data cells and header cells not used, failing success criterion 1.3.1
- **documents:** PDFs are not tagged so are not accessible by screen readers, failing success criterion 1.3.1
- **links:** these do not have underlining making it hard for colour-blind users to see them, failing success criterion 1.4.1
- **outline/border style:** the stylesheet makes it difficult to see the dotted link focus outline, failing success criterion 2.4.7

Accessibility Roadmap

As stated in the non-compliance section, the known issues are listed below:

- **HTML –** the underlying code used to create this website.
- **CSS –** used to describe how HTML elements are displayed on this website.
- **JavaScript –** a development language used to program behaviours on this website.
- **3rd Party Functionality**
- **Content –** this could include web page content or associated PDFs on this website.

A program of work is now underway to address these issues and involves redesigning our website. We aim to resolve the above items by September 2021.

Content that's not within the scope of the accessibility regulations

- **PDFs/documents (pre September 2018):**
- **pre-recorded audio and video** published before 23 September 2020
- live audio and video
- **interactive maps** unless they provide core information
- content that's under someone else's control that we haven't paid for or developed how we test the site

How we test the site

We re-assess the website or system for accessibility when a major modification is made or we receive feedback from users.

Most page content is checked every time it is updated.